

Neeraj Kumar

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Career objective:

I am willing to work in an innovative and competitive environment to gather more knowledge, where my skills can be best utilized to make a difference. I am actively following tech community leaders and attending Webinars. I am always open to learn new skills and technology which will help enhance my career.

Professional Summary (Overall Experience: 5 years)

I am currently working in Accenture, having around 5 years of experience with Microsoft technologies. My personal interest is to write tech blogs on Azure & Intune on [website](#) to help IT community and for my reference.

Technical Skills

Technologies- Microsoft Endpoint Manager Microsoft Intune (MEMMI), Microsoft Endpoint Manager Configuration Manager (MECM), Windows configuration Designer (WCD).

Experience

Accenture Solutions Pvt Ltd. (Feb 2021 - Present)

Designation: SW/App/Cloud Tech Support Analyst

Roles & Responsibilities

- Managing 5000+ Windows 10 devices (including AVD host pool) using MECM Console.
- Managing 1500+ iOS/android devices using MEM console.
- Modern management of Windows 10 using Windows Autopilot.
- Responsible for configuring and manage App Protection Policy and Configuration Policy.
- Responsible for management of Android Play store, iOS app Store, Windows Business Store, LOB application and Win32 Application.
- Real time troubleshooting related to SCCM/Intune issues.

NathCorp Pvt Ltd. (Aug 2017 – Feb 2021)

Designation: Software Engineer (Cloud & Infra)

Roles & Responsibilities

- Managing 1000+ mobile devices (Microsoft Surface Tablet) using MEM Console.
- Bitlocker management using Intune.
- Windows Image Capturing and customizations, generating standalone Offline media (MDT).
- PXE OSD with Bare metal scenario (MEMCM).
- Application packaging using Win32 Content Prep tool, WCD, WinRAR, IExpress, Visual Studio, etc.
- Migrating from Legacy Intune to Modern Intune (Modern Device Management).
- Co-ordinate with IT support team for real time troubleshooting.

Professional Highlights

PROJECTS HANDLED

Project: Netherland Based Client (Rubber Company)

Tools: 1. Microsoft Intune
2. MEMCM

Key Roles and responsibilities:

- Responsible for creation, testing and Implementation of Various conditional access policy.
- Creating App protection policy for android & iOS devices.
- Involved in SCCM patching process like SUG creation, downloading update, deploying to prod.
- Create & deploy remediation script for patch failed/error/unknown devices.
- Client remediation and real time troubleshooting from backend and client side.
- Utilizing PowerShell Script for automating various tasks for Intune.
- Windows patch troubleshooting from backend & client side.
- Creating SCCM Client health check report (MEMCM).

Project: US Based Client (Airlines)

Tools: 1. Microsoft Intune (Legacy & Modern)
2. MDT

Key Roles and responsibilities:

- Creating Applications for Win 10 devices via Microsoft Endpoint Manager (MEM) Console.
- Implemented Windows Autopilot for pre-provisioned deployment over production.
- Creating device & user-based policies via config. profile like administrative template, OMA-URI.
- Utilizing PowerShell scripts to achieve end user requirements.
- Support and troubleshoot technical issues related to Intune.
- Migrated Intune Legacy to Microsoft Intune (Modern portal).
- Captured Custom Win 10 standalone image for next release of product deployment cycle.

Project: US Based Client (Music Company)

Tools: Microsoft Intune- Bitlocker

Key Roles and responsibilities:

- Requirement gathering for deploying Bitlocker from Intune.
- Created & deployed Configuration Profile for endpoint protection in Intune.
- Real-time troubleshooting of Bitlocker issues.

KEY SKILLS AND COMPETENCIES:

- Ability to work independently in busy environment.
- Able to prioritize tasks then act accordingly.
- Flexible to work on rotational basis.
- Quick learner, adaptable nature.

ACHIEVEMENTS

- Azure Fundamentals (AZ-900) [2021]
- Badged as Full-Stack Automation Engineer in Accenture [2021].
- Microsoft Partner Network Certs in Microsoft Intune and Azure MPN17587 [2017].

Academic Qualifications:

Degree / Certificate	Degree	Discipline	Institute	Board / University	Year of Passing	Aggregate % / CGPA
Post-Graduation	MCA	Computer Applications	BIT Mesra, Lalpur	BIT Mesra	2017	8.2
12 th	INTERMEDIATE	SCIENCE	DAV Public School, Ghatotand	CBSE	2012	76.8%
10 th	MATRICULATION	SCIENCE	DAV Public School, Ghatotand	CBSE	2010	8.2

PERSONAL INFORMATION

Gender Male

Address Near TATA DAV Public School, Ghatotand, Dist- Ramgarh
(Jharkhand), Pin- 825314

Hobby E-Learning, Playing Badminton, Travelling

Language Proficiency English, Hindi

DECLARATION

I hereby declare that the information furnished above is true, complete, and correct to the best of my knowledge and belief.

Date:

Place: Ranchi

Neeraj Kumar